Kentucky Association of Hospice and Palliative Care
18th Annual Conference and Symposium

Moving Forward: Providing Leadership and Quality Care in an Evolving Hospice and Palliative Care Environment

August 18-19, 2016
Marriott Griffin Gate
Lexington, Kentucky
CONFERENCE OVERVIEW

What a time to be in the hospice industry! Questions and concerns swirl around the regulatory changes we are facing and the best next steps to strengthen and expand our programs. Join us on Thursday as Judi Lund Person joins us to begin our conference with “The View from Washington”. Judi has been the Vice President of Quality for the National Hospice and Palliative Care Organization since July 2002. Judi will share with us what is happening on the regulatory front and how it is or will affect the delivery of end of life care.

The afternoon plenary will feature valuable information about palliative care: the trends, changes and what you should know. This plenary will be conducted by Dr. Joe Rotella, Chief Medical Officer for the American Academy of Hospice and Palliative Medicine and owner of CatalystHPM, a healthcare consulting company. Dr. Rotella is a veteran in the field of end of life care and brings invaluable information about the palliative care movement across the nation.

Throughout the day on Thursday, attendees will be able to learn more about the regulatory challenges facing the hospice industry with Judi Lund Person, in the Regulatory track. For hospice teams, including managers, clinicians and social workers, sessions include clinical/symptom management, psychosocial, regulatory/management and palliative care tracks.

Friday morning kicks off with a dynamic presentation from Tom Koutsoumpas, President and CEO, National Partnership for Hospice Innovations (NPHI). NPHI is a nationwide collaborative of not-for-profit, community-integrated hospice and palliative care providers. Tom will deliver a session focused on national trends and movements and the specific impact and meaning for not-for-profit hospice providers.

The breakout sessions on Friday will cover clinical, regulatory, management and a volunteer track.

The conference concludes Friday afternoon with an important session about caring for hospice and palliative care patients with dementia. Amy McLean, MS, ANP, closes on Friday afternoon with an introduction and overview of the robust dementia care program developed at Hospice of the Valley in Phoenix, AZ. With the increase in dementia patients this is a session you won’t want to miss!

CONTACT HOUR CREDITS OFFERED

Nursing
The Kentucky Board of Nursing has approved contact hours as follows: KBN# 5-0038-12-2017-517, 6.3 contact hours for Thursday, August 18, 2016 and KBN# 5-0038-12-2017-518, 8.4 contact hours for Friday, August 19, 2016. Kentucky Board of Nursing approval of an individual continuing education provider does not constitute endorsement of program content. To receive contact hours participants must attend the entire day, evaluate the offering, and bring their Kentucky nursing license number.

Social Work
Hospice of the Bluegrass is approved by the Kentucky Board of Social Work to sponsor continuing education for credential holders (KBSW-SP2016001). Hospice of the Bluegrass maintains responsibility for this program and its content. Contact hours for Social Workers are approved as follows: 6.3 contact hours for Thursday, August 18, 2016 and 8.4 contact hours for Friday, August 19, 2016. To receive contact hours participants must attend the entire day, evaluate the offering and bring their Kentucky social worker license number.

Licensed Professional Counselors
Pending Approval

NOTE: In order to receive continuing education credits, you must sign in each day by 9:00 a.m. at the registration desk and complete and return your evaluation forms at the end of each day.

EDUCATION COMMITTEE

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Community Hospice
Janelle Wheeler
Heritage Hospice
Deborah May
Hosparus

Amber Kirchner
Hosparus
Gail McGillis
Hospice Care Plus
Turner West
Hospice of the Bluegrass
Amber Coomer
Hosparus
Brandy Cantor
KAHPC

LEARNING OBJECTIVES

After completing this conference, participants will be able to:

- Identify changing regulatory and economic factors affecting the delivery of end of life care
- Discover the metrics of the most well-run hospices
- Describe excellent clinical practices for quality end-of-life care in a new regulatory environment
- Determine new programs which enhance psychosocial care and bereavement services
- Discover the best practices for palliative care programs
Our Featured Presenters

**Judi Lund-Person**, MPH, has been the Vice President of Quality for the National Hospice and Palliative Care Organization (NHPCO) since July 2002. Prior to joining the team at NHPCO, she served for 22 years as the President and CEO of The Carolinas Center for Hospice and End of Life Care (formerly Hospice for the Carolinas). A recognized national leader in the field of hospice and end of life care, Lund-Person works with state hospice organizations and local hospice providers on quality, performance improvement, regulatory issues, data collection, and strategic planning. Lund-Person spearheaded the creation and launch of NHPCO’s Quality Partners, a national initiative designed to build organizational excellence and improve hospice and palliative care delivery and outcomes.

**Dr. Joe Rotella** is Chief Medical Officer for the American Academy of Hospice and Palliative Medicine and owner of CatalystHPM, a healthcare consulting company. He served as Chief Medical Officer for Hosparus, a community-based hospice in Louisville, KY for 15 years. During his tenure, he helped establish hospice inpatient units, palliative care consultation services, and a palliative medicine fellowship. Heeding a call to leadership and innovation, Rotella earned an MBA in Entrepreneurship from the University of Louisville. His work with the Academy includes serving on the Quality and Practice Standards Committee, Choosing Wisely Task Force and co-chairing the AAHPM and HPNA Measuring What Matters initiative and the AAHPM Hospice Medical Director Conference.

Joe knew he was bound for medicine when he entered college, but majored in English because he believed medicine belongs as much to the humanities as to the sciences. During his 12 years practicing primary care internal medicine in rural New Hampshire, he witnessed significant suffering in his sickest patients and their families and dedicated himself to finding ways to make their healthcare more human and compassionate. Rotella also founded an oncology support clinic at his local hospital and attended a seminar in England where he was inspired by the work of Dame Cicely Saunders.

**Tom Koutsoumpas**, is a leading expert in the health care arena with a career that includes decades of experience in public policy, politics, and business. He has particular expertise in long-term care, hospice care and advanced illness. He helps organizations engage effectively with a broad set of stakeholders in the post-reform environment and designs initiatives to effectively position them for the future. Tom’s experience in building new health care organizations from the ground up allows him to offer vision, leadership, and managerial support for the development of new organizations and coalitions.

Tom has dedicated his career to ensuring that private and public organizations are prepared to meet the ongoing opportunities and challenges related to providing high-quality, compassionate, and cost-effective care to the people they serve. That focus led him early in his career to be instrumental in advancing the creation, development, and implementation of the Medicare hospice benefit and today serves as President and CEO of the National Partnership for Hospice Innovation, a new national organization of hospice, palliative care and advanced illness care providers. His passion to improve care delivery also led him to become a co-founder and co-chair of the Coalition to Transform Advanced Care (C-TAC). C-TAC is a national, not-for-profit, non-partisan alliance of patient and consumer advocacy groups, health care professionals, private sector stakeholders, faith-based organizations, and payers with the shared mission to help provide all Americans with comprehensive, high quality, patient-centered care that is consistent with their goals and values and honors their dignity.

Tom’s experience also includes his work at VITAS Healthcare Corporation – then the nation’s largest provider of hospice and palliative care services - where he served as Executive Vice President and Chief of Public Affairs. Prior to his tenure at VITAS, Tom held several public policy, political and communication roles, including: Senior Advisor and Executive Assistant/Federal Affairs to former Indiana Governor (and later Senator) Evan Bayh, advisor on health policy matters with the Health Practice Group of the Hogan and Hartson law firm (now Hogan Lovells), and associate in public affairs for Burson Marsteller.

**Amy McLean, MS, ANP**, joined Hospice of the Valley’s Dementia program staff in 2006. She is devoted to serving persons with dementia, and their loved ones, through education and excellent patient care. Amy grew up in rural Oregon and became a nurse at a small hospital. She moved with her family to the Phoenix metro area in 2001, and worked at Mayo Clinic Hospital during the initiation of their palliative care program. Amy obtained her master’s degree in nursing from Arizona State University and attained certification as an adult nurse practitioner in 2006. She is currently the Following/Attending at Gardiner, a hospice palliative care unit specializing in dementia and a Doctorate of Nursing Practice student.
## Schedule of Events
**Thursday, August 18, 2016**

<table>
<thead>
<tr>
<th>Time</th>
<th>Clinical Management/Regulators</th>
<th>Psychosocial</th>
<th>Palliative Care</th>
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<tbody>
<tr>
<td>8:00-9:00</td>
<td>Registration, Vendor Booths Open</td>
<td>Vendor Booths Open</td>
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<tr>
<td>9:00-9:15</td>
<td>Welcome</td>
<td>Welcome to KAHPC 17th Annual Conference</td>
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<td>Phil Marshall, President, KAHPC CEO, Hosparsus</td>
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<td>9:15-10:30</td>
<td>Opening Plenary</td>
<td>The View from Washington</td>
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<td>Judi Lund Person, MPH National Hospice and Palliative Care Organization</td>
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<tr>
<td>10:30-10:45</td>
<td>Break</td>
<td>Visit Vendors (Coffee, Tea, Water Available)</td>
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<tr>
<td>10:45-11:45</td>
<td>Breakout Session 1</td>
<td>1A Building Access to Pediatric Patients from a Community Based Hospice: Lessons Learned</td>
<td>1B Hot Regulatory Deep Dive</td>
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<td>Kelly Jedlicki, MSN, CPNP, APRN Hosparsus</td>
<td>Judi Lund Person, MPH National Hospice and Palliative Care Organization</td>
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<td>1C When Families Push Your Buttons: Responding Skills for Difficult Situations</td>
<td>1D Promoting Palliative Care to Spark Earlier Engagement</td>
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<td>Ellen Green, LCSW, ACHP-SW Hospasrus</td>
<td>Stan Massey, BA Transcend Marketing Group Andrea Durfey, BA Transcend Marketing Group</td>
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<td>Susan Berla, BA, RN, CHPN Hospasrus</td>
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<tr>
<td>11:45-1:00</td>
<td>Lunch</td>
<td>2016 KAHPC Awards Presentation</td>
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<td>1:00-1:15</td>
<td>Break</td>
<td>Visit Vendors</td>
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<td>1:15-2:15</td>
<td>Afternoon Plenary</td>
<td>Palliative Care: Trends, Movements and What You Need to Know</td>
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<td>Joe Rotella, MD MBA HMDC FAAHPM</td>
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<td>2:15-2:30</td>
<td>Break</td>
<td>Visit Vendors</td>
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<tr>
<td>2:30-3:30</td>
<td>Breakout Session 2</td>
<td>2A The Typical Difficult Hospice Patient: How to Address Clinical and Regulatory Issues for Eligible Hospice Patients Living Past Their Expected Prognosis</td>
<td>2B Implementing an Effective Compliance Program</td>
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<td>Todd Cote, MD, HMDC, FAAHPM, FAAPF Hospice of the Bluegrass</td>
<td>Susan Hunt, MSW Community Hospice</td>
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<td>Salli Whisman, MD Hospice of the Bluegrass</td>
<td>Janet Wire, MBA Community Hospice</td>
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<td>3:30-3:45</td>
<td>Break</td>
<td>Visit Vendors</td>
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<td>3:45-4:45</td>
<td>Breakout Session 3</td>
<td>3A Treating Pain in the Face of Opioid Addiction</td>
<td>3B Measuring What Matters Consensus</td>
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<td>David Parks, MD St. Elizabeth Hospice</td>
<td>Eugenia Smither Hospice of the Bluegrass</td>
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<td>4:45-5:00</td>
<td>Evaluations</td>
<td>Complete and Return Evaluations. CE Certificates Provided. Vendors Open Until 5:30pm</td>
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<td>4:30-6:00</td>
<td>Board Meeting</td>
<td>KAHPC Board of Directors Meeting</td>
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<tr>
<td>Time</td>
<td>Clinical Session</td>
<td>Regulatory Session</td>
<td>Management Session</td>
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<td>7:00-8:00</td>
<td>Vendor Booths Open</td>
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<td>8:00-9:00</td>
<td><strong>Breakout Session 4</strong></td>
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<td>4A</td>
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<td>Amy McLean, MS, ANP Hospice of the Valley</td>
<td>Gale Hankins Hospice of the Bluegrass</td>
<td>Turner West, MPH, MTS Hospice of the Bluegrass</td>
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<tr>
<td>9:00-9:15</td>
<td>Welcome</td>
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<td>Brian Jones, Vice President KAHPC</td>
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<tr>
<td>9:15-10:30</td>
<td>Opening Plenary</td>
<td>National View: The Future of the Hospice Industry</td>
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<td>5A Medical Marijuana in Hospice and Palliative Care: A Colorado Perspective</td>
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<td>Robert Fried, MD St. Elizabeth Hospice</td>
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<td>10:30-10:45</td>
<td>Break</td>
<td>Visit Vendors</td>
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<td>10:45-11:45</td>
<td><strong>Breakout Session 5</strong></td>
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<td>5A Medical Marijuana in Hospice and Palliative Care: A Colorado Perspective</td>
<td>5B Methods for Maximizing HIS Data</td>
<td>5C Accountable Care Organizations and Hospice</td>
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<td>Robert Fried, MD St. Elizabeth Hospice</td>
<td>Loretta McGinty, CHC Hosparbus Donna Frank, RN, CHPN Hosparbus</td>
<td>Tom Walton KY One Health</td>
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<tr>
<td>11:45-1:00</td>
<td>Luncheon</td>
<td>Department for Medicaid Services Self Service Portal Training</td>
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<td>1:00-2:00</td>
<td><strong>Breakout Session 6</strong></td>
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<td>6A Improving Access and Utilization of Hospice Care in the Nursing Home Setting: Developing Stronger Partnerships through Enhanced Collaboration</td>
<td>6B QAPI—Using Data to Inform Positive Change</td>
<td>6C The Interdisciplinary Team at its Best: Home Care and the IPU Working Together</td>
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<td>Andrew Merrill, CSW, MSW Hospice of the Bluegrass Katherine P. Lotzer, RN Hospice of the Bluegrass</td>
<td>Diane Collins, RN, BSN, MS Hosparbus Karen Krue, RN, BSN, CPHRM Hosparbus</td>
<td>Lori Browne, RN, BSN St. Elizabeth Hospice Tammy M. Wohl, RN, BSN St. Elizabeth Hospice</td>
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<tr>
<td>2:00-2:15</td>
<td>Break</td>
<td>Visit Vendors</td>
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<tr>
<td>2:15-3:45</td>
<td>Closing Plenary</td>
<td>Raising the Bar: Creating a Dementia Capable Hospice Team</td>
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<td>6C</td>
<td>Amy McLean, MS, ANP Hospice of the Valley</td>
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<tr>
<td>3:45-4:00</td>
<td>Evaluations</td>
<td>Complete and Return Evaluations. Contact Hour Certificates Provided.</td>
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The Leading Hospice Software, with the Heartbeat of the Bluegrass State.

Supporting over 300 agencies across the United States, the leading provider of web-based hospice EMR software is headquartered right here in Lexington, KY. Consolo provides clinical, billing, revenue cycle management, business intelligence & analytics, and mobile visit and mileage management support.

To learn more and schedule a demo, visit: ConsoloServices.com/kentucky
The Kentucky Association of Hospice and Palliative Care annually honors staff, leaders, and community supporters who exemplify providing quality end-of-life care to members of our communities. Your paid registration on Thursday includes admission to the awards luncheon. Additional luncheon tickets can be purchased at $35.00 each. Please join us in recognizing leaders in our field and our state.

**Hospice Innovator Award**
For an individual or group who has demonstrated excellence in the use of skills, caring and devotion to patients and colleagues.

**Hospice Distinguished Leader Award**
For a person demonstrating sensitivity and commitment to the hospice mission and to the promotion of end-of-life care.

**Hospice Champion Award**
Individuals who have advanced the cause and support of the hospice industry and/ or supported those principles and concepts consistent with values underling the provision of hospice services.

**The Award of Excellence**
For an individual who has attained repeated outstanding support in hospice end-of-life care through advocacy, partnerships, and strengthening public policy.

**Hospice Pioneer Award**
For an individual who has blazed a trail for others to follow within the hospice profession, education, program development, administration, government or community activities.

**Above and Beyond Award**
For a person demonstrating exemplary actions of heroism or courage beyond the call of duty within their hospice role.

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**Thank You to Our Exhibitors and Sponsors for 2016**
**We Appreciate Your Support!**

**Special Thanks to Our Platinum Sponsor, Consolo**

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**CONSOLO**

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Moving Forward: Providing Leadership and Quality Care in an Evolving Hospice and Palliative Care Environment

Please type or print. Use separate form for each registrant.

First Name: ____________________________________ Last Name: ____________________________________
Organization: _________________________________ License # ________________________________
Credentials: _________________________________ Type of Contact Hours requested: __________________
Job Title: ____________________________________ Email: ________________________________________
Address: ____________________________________

City: __________________________ State: ______ ZIP: ______ Phone: ___________________________

Registration Fees: Early Bird KAHPC Member KAHPC Member Non-Member Amount Due
(Thursday) (until July 25th) (after July 25th) Non-Member
Thursday $145 $160 $200 ______
Friday $145 $160 $200 ______
Additional Award $35 Each $35 Each $35 Each ______
Luncheon Tickets

TOTAL AMOUNT DUE (ADD LAST COLUMN) $_______

Method of Payment
☐ Check (payable to KAHPC) ☐ Credit Card - Circle one: Visa / MasterCard

Please Note: Credit cards are accepted, however, a $10 service fee will be applied per registration.

Credit Card# ________________________________ Exp Date: __________
Name on Card (print) _________________________ 3 digit code ________
Billing address on card: ________________________

Signature: ____________________________________

Please complete registration form and send payment to:
Brandy Cantor
Kentucky Association of Hospice and Palliative Care
305 Ann St., Suite 308, Frankfort, KY 40601
bcantor@mmlk.com
Phone: 1-888-322-7317 Fax: 1-888-755-6531
You will receive email confirmation of your registration at the above email address.

***No cancellations after August 1, 2016; but you may send another person in your place at no additional cost.***

Hotel Information
A block of rooms are being held at the Marriott Griffin Gate Resort in Lexington at the conference rate of $149 per night double occupancy. Please call the hotel directly for reservations; identify yourself as a Kentucky Hospice Conference participant.

Marriott Griffin Gate
1800 Newtown Pike
Lexington, KY 40511
Phone: (859) 231-5100