

## Kentucky Medicaid Transportation Program - Basic Rules

- Patient Transportation must be scheduled 72 hours in advance by calling the number corresponding to the county of residence.
- If there is a vehicle available, your patient may not be eligible for transportation. If there are circumstances that interfere with their ability to use that vehicle, the patient can provide a note to Medicaid transportation broker to get an exception:
  - A doctor’s note is necessary if the patient cannot drive due to medical reasons.
  - A mechanic’s statement is needed if the car does not work or there are mechanical problems. If the vehicle has been junked, a copy of the vehicle registration from the County Clerk must be provided.
  - If a family member cannot drive the patient due to work/school obligations, their boss or school official must write a note.
- If care is needed outside of the patient’s service area (county of residence or a bordering county), the patient needs a doctor’s note explaining the need for the trip.
- If a wheelchair or attendant is needed, a doctor’s note is necessary.
- A patient’s friend or family member may apply as Medicaid Private Auto Transportation Provider. Forms are available at <http://www.chfs.ky.gov/dms/trans.htm>

### Human Service Transportation Delivery Brokers

Region	Counties	Broker	Toll Free Number	Phone Number	Website
Region 01	Ballard, Calloway, Carlisle, Fulton, Graves, Hickman, Marshall, McCracken	Audubon Area Community Service, Inc (GRITS)	1-844-575-9676		
Region 02	Caldwell, Christian, Crittenden, Hopkins, Livingston, Lyon, Muhlenberg, Todd, Trigg	Pennyrile Allied Community Services (PACS)	1-800-467-4601	(270)886-6641	<a href="http://www.pacs-ky.org/">http://www.pacs-ky.org/</a>
Region 03	Daviess, Hancock, Henderson, McLean, Ohio, Union, Webster	Audubon Area Community Service, Inc (GRITS)	1-800-816-3511	(270)686-1651	<a href="http://grits.audubon-area.com/">http://grits.audubon-area.com/</a>

Region	Counties	Broker	Toll Free Number	Phone Number	Website
Region 04	Breckinridge, Grayson, Hardin, Larue, Marion, Meade, Nelson	LKLP Community Action Council (LKLP)	1-800-245-2826		<a href="http://www.lklp.org/">http://www.lklp.org/</a>
Region 05	Adair, Allen, Barren, Butler, Edmonson, Green, Hart, Logan, Metcalfe, Simpson, Taylor, Warren	LKLP Community Action Council (LKLP)	1-800-245-2826		<a href="http://www.lklp.org/">http://www.lklp.org/</a>
Region 06	Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, Trimble	Federated Transportation Services of the Bluegrass (FTSB)	1-888-848-0989		<a href="http://www.ftsb.org/">http://www.ftsb.org/</a>
Region 08	Anderson, Boyle, Casey, Franklin, Garrard, Jessamine, Lincoln, Mercer, Scott, Washington, Woodford	Bluegrass Community Action Partnership (BGCAP)	1-800-456-6588	(502)695-4290	<a href="http://www.bluegrasscommunityaction.org/">http://www.bluegrasscommunityaction.org/</a>
Region 09	Boone, Campbell, Carroll, Gallatin, Grant, Kenton, Pendleton and Owen	LKLP Community Action Council (LKLP)	1-800-245-2826		<a href="http://www.lklp.org/">http://www.lklp.org</a>
Region 10	Fayette	Federated Transportation Services of the Bluegrass (FTSB)	1-888-848-0989	(859)233-0066	<a href="http://www.ftsb.org/">http://www.ftsb.org/</a>
Region 11	Bourbon, Clark, Estill, Harrison, Madison, Montgomery, Nicholas, and Powell	Federated Transportation Services of the Bluegrass	1-888-848-0989	(859)233-0066	<a href="http://www.ftsb.org/">http://www.ftsb.org</a>

Region	Counties	Broker	Toll Free Number	Phone Number	Website
Region 12	Bell, Clinton, Cumberland, Knox, Laurel, McCreary, Monroe, Pulaski, Rockcastle, Russell, Wayne, Whitley	Rural Transit Enterprises Coordinated (RTEC)	1-800-321-7832	(606)256-9835	<a href="http://www.4rtec.com/">http://www.4rtec.com/</a>
Region 13	Breathitt, Clay, Harlan, Jackson, Knott, Lee, Leslie, Letcher, Owsley, Perry, and Wolfe	LKLP Community Action Council (LKLP)	1-800-245-2826	(606)439-1362	<a href="http://www.lklp.org/">http://www.lklp.org/</a>
Region 14	Floyd, Johnson, Magoffin, Martin, Pike	Sandy Valley Transportation Services (SVTS)	1-800-444-7433	(606)886-1936	<a href="http://www.svtransport.org/">http://www.svtransport.org/</a>
Region 15	Bath, Boyd, Carter, Elliott, Greenup, Lawrence, Menifee, Morgan and Rowan	LKLP Community Action Council (LKLP)	1-800-245-2826		<a href="http://www.lklp.org">http://www.lklp.org</a>
Region 16	Bracken, Robertson, Mason, Fleming, and Lewis	Licking Valley Community Action Program (LVCAP)	1-800-803-1310	1-800-327-5196	